NEXEN TIRE

OE WARRANTY

FOR ORIGINAL EQUIPMENT PASSENGER CAR & LIGHT TRUCK TIRES, INCLUDING TEMPORARY TIRES

1. WHAT IS COVERED AND FOR HOW LONG

NEXEN warrants that a tire manufactured by NEXEN and equipped originally on the vehicle is free from issues in materials or workmanship that would render the tire unserviceable in normal use for the life of the original usable tread, or six years from date of purchase (whichever comes first). The life of the original usable tread ends when the tire tread has been worn down with only 1.6mm (2/32nds inch) remaining, at which point the tire is considered to be fully worn out. The "date of purchase" refers to the date on your vehicle sales invoice. If you cannot find your vehicle sales invoice, the date will be calculated based on the date of tire manufacture which is molded on the sidewall of your tire.

PASSENGER AND LIGHT TRUCK TIRES

A. Free Replacement

If NEXEN Radial Passenger & Light Truck Tires becomes unusable due to conditions relating to material and/or workmanship within the first 25% of treadwear and within 12 months from the date of vehicle purchase, the tire will be replaced with a new, comparable NEXEN Tire at no charge, including mounting and balancing charges. The cost of any other service charges or applicable taxes shall be paid by the user.

B. Pro Rata Replacement

Tires unusable due to conditions relating to material and/or workmanship, but not qualifying for free replacement (outside of first 25% of treadwear and/or over 12 months from date of vehicle purchase), will be allowed a credit toward purchase of a new, comparable NEXEN Tire based upon the amount of tread actually worn. Adjustment for compensation will be made on a pro rata basis, calculated by multiplying the current dealer selling price by the percentage of remaining usable tread depth. The cost of mounting, balancing and any other service charges or applicable taxes shall be paid by the use.

Δ NEXEN TEMPORARY TIRE

A Temporary tire weighs less and provides more trunk storage space than a conventional tire. To conserve tire tread life, temporary tire should be returned to the trunk as soon as it is convenient to have your standard tire repaired or replaced.

If NEXEN Temporary Tire becomes unusable due to conditions relating to material and/or workmanship during the first 50% of usable treadwear, the tire will be replaced with a new, comparable tire at no charge, including mounting and balancing charges. The cost of any other service charges or applicable taxes shall be paid by the user. No adjustment will be made for tires that are worn more than 50%.

2. WHAT IS NOT COVERED BY THE WARRANTY

NON ADJUSTABLE CONDITIONS

A. Irregular wear or tire damage due to, without limitation:
   - Road hazards such as punctures, cuts, snags, scuffs, carcass bruises or impact breaks.
   - Fire, wreck, collision, or contamination.

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- Improper inflation, overloading, high speed spinning, improper mounting or demounting, running flat, off-road use, racing, vandalism, willful damage or abuse.
- Misalignment, wheel imbalance, defective brakes or shock absorber, use of tire chains.
- Any tire which has failed as a result of adding materials (e.g., tire fillers, sealant, or balancing substances).
- Mechanical failure or design of vehicle.

B. Tires fitted to anything other than the original vehicle.

C. Tire worn to, or beyond treadwear indicator (2/32nds inch or 1.6mm tread remain).

D. Tire presented by other than the actual owner-user.

E. Tire branded “NA” (meaning ‘no adjustment’) or “blem” (meaning ‘blemished’).

F. Loss of time inconvenience, loss of use of the vehicle or consequential damage.

G. Ride Disturbance caused by, without limitation, damaged wheels, vehicle mechanical issues, flat spots due to improper transport, improper storage, or heavy braking- or after free replacement conditions.

H. Tires with weather cracking beyond a cosmetic degree which were purchased more than four years prior to presentation for adjustment. If no proof of purchase date is available, the date of manufacture from the DOT number will be used for coverage from four years from date of manufacture.

I. Tires supplied as Original Equipment are not eligible for any treadwear or mileage warranty consideration.

J. Tires older than 10 years from their date of manufacture.

K. Tires with improper repairs.

GENERAL EXCLUSIONS

A. No NEXEN Tire employee, retailer or dealer has the authority to make any warranty, representation, promise or agreement on behalf of NEXEN Tire except as stated in this policy.

B. Tires used in racing related activities or competitive events are not covered by this warranty.

C. Limitation of remedy: to the extent permitted by law, NEXEN disclaims liability for all consequential and incidental damages. Some provinces and states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you. This warranty gives you specific legal rights, and you may also have the rights which vary from state to state in the U.S.A.

D. Tires presented for a warranty claim remain the property of the consumer, and NEXEN bears no responsibility for lost or damaged tires which are in the possession or control of any dealer. Should a claim be disputed, the consumer must make the tire available for further inspection.

3. NEXEN OBLIGATIONS

Replacement qualifying under this warranty will be made by a participating NEXEN Dealer or a participating Car Dealer.

4. OWNER'S OBLIGATIONS

A. You must present the tire to a participating NEXEN Dealer or a participating Car Dealer.

B. For free replacement, a proof of purchase date, such as car dealer invoice, should be presented.

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C. No claim will be recognized unless submitted on a NEXEN claim form completely filled out and signed by the participating NEXEN Dealer or Car Dealer, and by the owner.

WARNING FOR YOUR SAFETY

■ **TIRE DEMOUNTING AND MOUNTING**

Improper tire mounting and inflation procedures may cause tire beads to break with explosive force during installation of the tire on the rim, causing personal injury and property damage. Follow the Rubber Manufacturers Association installation and safety procedure for mounting and inflating tires. Tire and rim must match in size. Rim parts must match by manufacturer's design.

Clean rim. Lubricate rim and beads. Do not exceed the maximum recommended pressure to seat beads on rim. Use remote control inflation equipment and inflation cage.

NOTE: Never inflate over 40 psi to seat beads. Mount radial ply tires only on rims designated by wheel manufacturer as suitable for radial tire. Only specially trained persons shall mount tires. persons shall mount tires.

■ **AIR PRESSURE**

Check the pressure in your tires, including your spare, at least monthly, and always before and during extended driving. Check tires cold (at least 3 hours after the vehicle has been stopped and before it is driven more than 1.6 kilometers or 1 mile).

Do not reduce pressure when tires are hot, use an accurate air pressure gauge to check pressure and maintain it at the level recommended on the vehicle tire placard or in the Owner's Manual. Under-inflation produces extreme flexing of sidewalls and builds up heat to the point that premature tire failure may occur. Over-inflation can cause the tires to be more susceptible to impact damage. Cold tire pressures, however, should never be higher than the limit molded on the sidewall.

■ **LOAD LIMITS**

Never exceed the load-carrying limits molded onto the sidewall of your tires or the maximum vehicle load limit as shown on the vehicle tire placard, whichever is less. Overloading builds up excessive heat in the tire and leads to early and/or sudden failure.

■ **HAZARDS**

Avoid running over objects (e.g., chuckholes, rocks, curbs, metal, glass, etc.) which may possibly cause internal tire damage. Continued use of a tire that has suffered internal damage (which may not be externally visible) can lead to dangerous tire failure. Determination of suspected internal damage requires demounting the tire from its rim and examination by trained tire personnel.

■ **WORN TIRES**

Never drive on worn tires. Tires should be replaced by trained personnel when 2/32nds inch (1.6mm) of tread depth remain, as indicated by treadwear indicators molded into the tread grooves. Use of worn-out tires (2/32nds of an inch or less remaining tread depth) increases the probability of tire failure. In many states, it is illegal to drive with 2/32nds of an inch or less of remaining tread depth.

■ **SPEED LIMITS**

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Operating your vehicle in excess of lawful speed limits or the maximum speeds justified by driving conditions can be dangerous. Excessive speed creates heat buildup in a tire, leading to possible tire failure.

■ SPEED-RATED TIRES

Speed-rated tires are identified by letters S, T, H, V, W, or Z as either part of the size designation (e.g., HR), or part of the service description adjacent to the size designation (e.g., 94H) and indicates the maximum speed capability of the tire when properly loaded and inflated. However, even when properly loaded and inflated, driving for prolonged periods at high speeds can cause tire damage and possible tire failure which could lead to an accident. Original equipment speed-rated tires must be replaced with tires of the same or higher speed rating if the speed capability of the vehicle is to be maintained. Consult your NEXEN dealer for the tires best suited to your vehicle driving habit. Repairing of speed-rated tires must be done in accordance with RMA repair procedures and is limited to one 1/4” diameter repair in the tread area.

■ TIRE ROTATION

Rotate your tires for longer tire life. Front and rear tires perform different jobs and can wear differently. Tires should be rotated in intervals of 7,500 miles or fewer between rotations, or as recommended by the vehicle manufacturer- whichever occurs more frequently. Consult your vehicle Owner’s Manual for mileage recommendations and rotation patterns.

■ ADDITIONAL SAFETY INFORMATION FOR TEMPORARY TIRE

A. Air pressure

Check inflation pressure as soon as practical after installation and inflate to 60 psi the recommended pressure indicated on the sidewall. The tire pressure should be checked monthly and maintained at the psi while the tire is stored or in service.

B. Vehicle restriction

The temporary spare tire was specifically designed for your car and should not be used on any other vehicle.

C. Other restrictions

The temporary spare tire should not be used with other wheels, nor should standard tires, snow tires, wheel covers, or trim rings be used with the temporary spare wheel. If such use is attempted, damage to these items or other vehicle components may occur.

TIRE SERVICE ASSISTANCE OR INFORMATION

When you have any tire problem, NEXEN provides service and assistance. Any time you see damage to your tires, contact your local NEXEN Tire Dealer. If no local dealer is available around you, dial NEXEN’s Toll Free Service Number so that you can get information on where and how service is rendered to you.

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