



**NEXEN TIRE**

# **TOTAL COVERAGE WARRANTY™**

FOR STEEL-BELTED RADIAL TIRES MANUFACTURED BY NEXEN TIRE

## MILEAGE WARRANTY ADJUSTMENT TABLE

Mileage up to	Percent customer pays per original warranty mileage										Mileage up to	Percent customer pays per original warranty mileage						
	25K	30K	35K	40K	50K	55K	60K	65K	70K	80K		50K	55K	60K	65K	70K	80K	
1,000	4%	3%	3%	3%	2%	2%	2%	2%	1%	1%	41,000	82%	75%	68%	63%	59%	51%	
2,000	8%	7%	6%	5%	4%	4%	3%	3%	3%	3%	42,000	84%	76%	70%	65%	60%	53%	
3,000	12%	10%	9%	8%	6%	5%	5%	5%	4%	4%	43,000	86%	78%	72%	66%	61%	54%	
4,000	16%	13%	11%	10%	8%	7%	7%	6%	6%	5%	44,000	88%	80%	73%	68%	63%	55%	
5,000	20%	17%	14%	13%	10%	9%	8%	8%	7%	6%	45,000	90%	82%	75%	69%	64%	56%	
6,000	24%	20%	17%	15%	12%	11%	10%	9%	9%	8%	46,000	92%	84%	77%	71%	66%	58%	
7,000	28%	23%	20%	18%	14%	13%	12%	11%	10%	9%	47,000	94%	85%	78%	72%	67%	59%	
8,000	32%	27%	23%	20%	16%	15%	13%	12%	11%	10%	48,000	96%	87%	80%	74%	69%	60%	
9,000	36%	30%	26%	23%	18%	16%	15%	14%	13%	11%	49,000	98%	89%	82%	75%	70%	61%	
10,000	40%	33%	29%	25%	20%	18%	17%	15%	14%	13%	50,000	100%	91%	83%	77%	71%	63%	
11,000	44%	37%	31%	28%	22%	20%	18%	17%	16%	14%	51,000	93%	85%	78%	73%	64%		
12,000	48%	40%	34%	30%	24%	22%	20%	18%	17%	15%	52,000	95%	87%	80%	74%	65%		
13,000	52%	43%	37%	33%	26%	24%	22%	20%	19%	16%	53,000	96%	88%	82%	76%	66%		
14,000	56%	47%	40%	35%	28%	25%	23%	22%	20%	18%	54,000	98%	90%	83%	77%	68%		
15,000	60%	50%	43%	38%	30%	27%	25%	23%	21%	19%	55,000	100%	92%	85%	79%	69%		
16,000	64%	53%	46%	40%	32%	29%	27%	25%	23%	20%	56,000	93%	86%	80%	70%			
17,000	68%	57%	49%	43%	34%	31%	28%	26%	24%	21%	57,000	95%	88%	81%	71%			
18,000	72%	60%	51%	45%	36%	33%	30%	28%	26%	23%	58,000	97%	89%	83%	73%			
19,000	76%	63%	54%	48%	38%	35%	32%	29%	27%	24%	59,000	98%	91%	84%	74%			
20,000	80%	67%	57%	50%	40%	36%	33%	31%	29%	25%	60,000	100%	92%	86%	75%			
21,000	84%	70%	60%	53%	42%	38%	35%	32%	30%	26%	61,000	94%	87%	76%				
22,000	88%	73%	63%	55%	44%	40%	37%	34%	31%	28%	62,000	95%	89%	78%				
23,000	92%	77%	66%	58%	46%	42%	38%	35%	33%	29%	63,000	97%	90%	79%				
24,000	96%	80%	69%	60%	48%	44%	40%	37%	34%	30%	64,000	98%	91%	80%				
25,000	100%	83%	70%	63%	50%	45%	42%	38%	36%	31%	65,000	100%	93%	81%				
26,000	87%	74%	65%	52%	47%	43%	40%	37%	33%		66,000	94%	83%					
27,000	90%	77%	68%	54%	49%	45%	49%	39%	34%		67,000	96%	84%					
28,000	93%	80%	70%	56%	51%	47%	42%	40%	35%		68,000	97%	85%					
29,000	97%	83%	73%	58%	53%	48%	43%	41%	36%		69,000	99%	86%					
30,000	100%	86%	75%	60%	55%	50%	45%	43%	38%		70,000	100%	88%					
31,000	89%	78%	62%	56%	52%	46%	44%	39%			71,000	99%						
32,000	91%	80%	64%	58%	53%	48%	46%	40%			72,000	90%						
33,000	94%	83%	66%	60%	55%	49%	47%	41%			73,000	91%						
34,000	97%	85%	68%	62%	57%	51%	49%	43%			74,000	93%						
35,000	100%	88%	70%	64%	58%	52%	50%	44%			75,000	94%						
36,000	90%	72%	65%	60%	54%	51%	45%				76,000	95%						
37,000	93%	74%	67%	62%	55%	53%	46%				77,000	96%						
38,000	95%	76%	69%	63%	57%	54%	48%				78,000	98%						
39,000	98%	78%	71%	65%	58%	56%	49%				79,000	99%						
40,000	100%	80%	73%	67%	60%	57%	50%				80,000	100%						

## WARRANTY INFORMATION PER TIRE

Tire Pattern	Tread Wear Mileage Warranty	Road Hazard Replacement Warranty (First 2/32" or 1 Year)	60-day Trial	36-Month Roadside Assistance Program
ERA SPORT R	N/A	N/A	N/A	YES
ERA SPORT	30,000	YES	90 DAYS or within 2/32"	YES
ERA SU1	25,000	YES	YES	YES
ERA AU7	50,000	YES	YES	YES
ELUE 4 SEASON 2	70,000	YES	YES	YES
EL00 PLATINUM	55,000 (W) 70,000 (H,V)	YES	YES	YES
ERIZ S	80,000* *60,000 FOR EVS	YES	YES	YES
ERIZ AH8	75,000	YES	YES	YES
ERA PRIMUS AST 1	50,000 (W,Y) 65,000 (H,V)	YES	YES	YES
72	70,000	N/A	N/A	YES
00 PLUS	60,000	N/A	N/A	YES
A AH7	80,000	YES	YES	YES
ERIZ AH5	65,000	YES	YES	YES
302	N/A	N/A	N/A	YES
DIAN HP	40,000	YES	N/A	YES
DIAN GTX	70,000	YES	YES	YES
DIAN HTX 2	70,000 (P) 50,000 (LT)	YES	YES	YES
DIAN HTX 2 25/75R16 & /65R16C)	N/A	N/A	YES	YES
DIAN HTX RH5	65,000 (P) 40,000 (LT)	N/A	N/A	YES
DIAN ATX	70,000 (P) 60,000 (LT)	YES	YES	YES
DIAN AT PRO	50,000 (P) 40,000 (LT)	N/A	N/A	YES
DIAN MTX	N/A	N/A	YES	YES
DIAN MT	N/A	N/A	N/A	YES
DIAN CT8 HL	N/A	N/A	YES	YES
DIAN CT8	N/A	N/A	N/A	YES
GUARD SPORT 2	N/A	N/A	N/A	YES
GUARD SPIKE 3	N/A	N/A	N/A	YES

## **MOUNTING & ROTATION SERVICE RECORD**

## TIRE SERVICE RECORD

- For maximum tire life, it is important to follow the recommended 5,000-6,000 miles rotation interval.
- After each rotation, set the tire air pressure as recommended in the vehicle service manual.



**NEXEN TIRE**

# TOTAL COVERAGE WARRANTY™

## FOR STEEL-BELTED RADIAL TIRES MANUFACTURED BY NEXEN TIRE

### ABOUT NEXEN TOTAL COVERAGE WARRANTY

This limited warranty only applies to the original purchaser of new replacement tires sold by NEXEN TIRE USA (as below NEXEN TIRE), and tires must have been used on the same vehicle that they were originally installed on.

This warranty applies to tires purchased after January 1, 2026. Tires purchased before January 1, 2026 are subject to the previous published warranty.

The NEXEN Total Coverage Warranty offers the consumer the following benefits:

- Coverage for Defects in Workmanship and Materials
- Mileage Tread Wear Limited Warranty\*
- Road Hazard Replacement Program\*
- Roadside Assistance – Flat Tire Change or Tow Service
- 60-day Satisfaction Guarantee Trial Warranty

\*Most, but not all, NEXEN TIRE patterns come with a Mileage Tread Wear Warranty and/or Road Hazard Replacement. Check each pattern for coverage.

For purposes of this warranty, the term "usable tread life" will be determined as having at least 2/32" (1.6mm) of tread remaining evenly across the tire. If less than 2/32" (1.6mm) of tread remains at any point on the face of the tire, the tire will be considered past its usable tread life and subject to any and all conditions stated below.

Warranty program NOT APPLICABLE to other U.S. territories (Guam, Northern Marianas Islands, American Samoa, Puerto Rico, and U.S. Virgin Islands).

### WORKMANSHIP AND MATERIALS

All NEXEN tires are warranted against defects in workmanship and material and will be replaced 100% free of charge for the initial warranty period, which is the first 2/32" (1.6mm) of original usable tread life, or within 12 months from the period of purchase, whichever comes first.

After the 100% replacement term expires and the tire is still within 72 months from date of manufacture, the amount of credit will be determined by the percentage of original tread depth remaining on the tire. Under all circumstances, the cost of mounting, balancing, and any other service charges, including applicable taxes, are required to be paid by the consumer.

### MILEAGE TREAD WEAR LIMITED WARRANTY

Designated patterns manufactured by NEXEN TIRE are assigned a mileage warranty that protects the consumer against premature tread wear. If a tire reaches the end of its "usable tread life" before the stated mileage warranty, the consumer will be issued a replacement NEXEN tire on a pro-rated basis, which means the consumer will be responsible for a percentage of the replacement cost. In order to maintain the tread wear warranty, all tires must be rotated at least every 5,000–6,000 miles (8,000–10,000 km). Under all circumstances, the cost of mounting, balancing, and any other service charges, including applicable taxes, are required to be paid by the consumer.

### WHAT IS NOT COVERED UNDER THIS LIMITED WARRANTY

This warranty does not cover tires damaged due to misuse, abuse, or accident such as:

- Ride complaints after the first 2/32" of tread wear or first year of purchase, whichever comes first. Replacement of three (3) or more tires from the same vehicle will not be accepted.
- Road hazard damage such as cuts, snags, punctures or tire repair, bruises, impact breaks, etc. (Check Road Hazard Replacement Program for patterns that are covered against this type of damage.)
- Premature or irregular wear (a measured tread difference of 2/32" [1.6mm] or more across the tread on the same tire) due to vehicle mechanical deficiencies or failure to rotate the tires at recommended intervals.
- Tires on any vehicle registered and normally operated outside the United States.
- Damage from incorrect mounting or dismounting of the tire, incorrect application, water or other material trapped inside the tire during mounting, or failure to balance the tires.
- Damage from over/under inflation, overload, or defective vehicle mechanical conditions.
- Tires with a lower load index and/or speed rating than that of the OE tire.
- Racing, off-road use, and misapplication of tire to vehicle.
- Ozone or weather cracking on tires after 48 months from the date of manufacture.
- Minor cosmetic ozone or weather cracking.
- Any tires worn beyond the wear indicators (Less than 2/32" remaining tread depth).
- Flat spotting caused by improper storage or brake lock.
- Accident, fire, chemical corrosion, tire alteration, willful abuse, or vandalism.
- Tires in which D.O.T. identification number and/or barcode on bead and/or brand name removed intentionally.
- Loss of time or use, inconvenience, or any incidental or consequential damage.
- Original equipment tires on new vehicle. (See separate warranty, if applicable, in your vehicle's glove box.)
- Tires purchased as used.
- Tires that have been recapped, retreaded, or regrooved.
- Use of tire chains.
- Tires used on recreational vehicles (for camping and motor homes, etc.) or in commercial service (i.e., tires used for taxi service, delivery, ride-sharing vehicles, etc.).
- Tires stored improperly.

### OTHER LIMITATIONS INCLUDE, BUT ARE NOT LIMITED TO, THE FOLLOWING:

- Failure to rotate tires as recommended voids the tread wear warranty.
- If tires are different sizes on front and rear of vehicle and therefore can't be rotated, the mileage warranty for the rear tires will be half of the stated mileage warranty.
- Winter tires must be used only in winter months, which are determined to be September 1st through April 30th of the following year. Documentation is required showing date of installation and removal to maintain tread wear warranty.

### ROAD HAZARD REPLACEMENT PROGRAM

Most patterns sold by NEXEN TIRE are covered by a road hazard warranty that protects the consumer against non-repairable damage caused by puncture, snag,

cut, bruise, or impact break. Typical road hazards are nails, glass, potholes, and other debris. Covered tires will be eligible for a free replacement for the first 2/32" of original tread depth, or for a period of one year from the date of purchase, whichever comes first. If the D.O.T. identification number on the tire is greater than two years from the adjustment date, an invoice showing date of purchase is necessary. The cost of mounting, balancing, and any other service charges, including applicable taxes, are required to be paid by the consumer.

remaining tread depth as measured from shoulder to shoulder on the claim tire and compared to the remaining tread depth of the opposite front/rear or left/right tire.

- NEXEN TIRE Claim Adjustment forms are provided by the dealer. Keep a copy for your records and leave the tire with the dealer for warranty processing.

### TIRES PURCHASED FROM UNAUTHORIZED DEALERS

IT IS IMPORTANT TO PURCHASE OUR TIRES FROM AUTHORIZED DEALERS ONLY.

Tires imported by NEXEN TIRE AMERICA INC. are suitable for the U.S. conditions, whereas tires not imported by NEXEN TIRE AMERICA INC. may meet an alternative specification that is less suitable for the U.S. conditions. In addition, unauthorized importers or dealers may provide tires that are several months or years older by the time they arrived in the U.S., or they may have been stored in improper or unfavorable conditions.

Taking them into consideration, in order to provide the best quality of our tires and services, we need to ensure that tires are purchased from an authorized dealer and imported by NEXEN TIRE AMERICA INC. Tires purchased from an unauthorized dealer or not imported by NEXEN TIRE AMERICA INC. ARE NOT COVERED by this warranty. If a tire purchased from an unauthorized dealer or not imported by NEXEN TIRE AMERICA INC. fails or is defective, all claims relating to that tire should be directed to the dealer or importer and not to NEXEN TIRE AMERICA INC.

Please note that sellers on eBay.com, Craigslist, or similar online markets are not authorized dealers of NEXEN branded tires. When purchasing on these online markets, it is fully your responsibility as a customer to ensure that sellers are authorized by NEXEN TIRE AMERICA INC. The following businesses have been identified as unauthorized by NEXEN TIRE AMERICA INC. to sell NEXEN branded tires in the U.S. The list is subject to change/update.

- TGI (TIRE GROUP INTERNATIONAL)
- TIREMAX INTERNATIONAL
- PARTSMAX

If you are concerned about whether sellers are authorized by us, please contact us at 1-800-57-NEXEN (63936), and we can verify whether the seller is authorized or tires are imported by NEXEN TIRE AMERICA INC.

### ROADSIDE ASSISTANCE

All patterns sold after January 1, 2026, by NEXEN TIRE in the United States are eligible for free 24/7/365 Roadside Assistance for a period of 36 months from the purchase date. Upon purchasing NEXEN tires, the consumer will have access to a toll-free phone number to call in case of a flat tire. A qualified professional will change your flat tire with your spare tire free of charge. If a working spare is not available, towing will be provided free of charge to the nearest NEXEN TIRE dealer or safe and secure location. Activation is required before Roadside Assistance service can be utilized.

NEXEN TIRE reserves the right to change the terms and conditions of all warranties at any time.

### TIRE CARE AND MAINTENANCE GUIDE

Tire failure can result in serious damage and/or personal injury. To reduce the risk of tire failure, we recommend the following:

- Maintain proper inflation pressure, and do not use at under-inflation or over-inflation. Pressure should be set at the level recommended by vehicle manufacturer.

- Wheel alignment and balancing should be checked at regular intervals.
- Do not overload. The maximum load-carrying capacity is molded on the sidewall of the tire.
- Do not spin your tires excessively, and avoid driving over curbs, potholes, obstacles, and edges of pavement.
- Never drive on smooth (bald) tires. By law, tires must be replaced when 2/32" of tread depth remains, as indicated by tread wear indicator molded in the tread grooves.
- Check your tires frequently for any scrapes, cuts, foreign objects, separations, or bulges. If damage is found, do not attempt to dismount the tire yourself. Change damaged tire with the spare, and contact your local authorized NEXEN TIRE dealer immediately.
- Do not drive in excess of speed limits allowed by law or the maximum speed justified by driving conditions.
- To achieve proper even wear and gain maximum tread life, tire rotation at regular intervals is required.

Please be advised that the extreme ultra high performance tire, N'Fera Sport R, although approved for street use, is targeted for track and competition driving.

- Driving on wet roads, heavy rain, or standing water with competition-oriented tires may cause hydroplaning and loss of control. Use extreme caution and drive slowly on wet roads.
- Competition-oriented tires should not be driven on snow- or ice-covered roads. At temperatures below 40°F, tires may experience reduced traction. It is recommended that suitable all-season or winter tires be installed at temperatures below 40°F.
- When exposed to temperatures below 20°F, tires may exhibit surface cracking. Never use tires that have cracked. Surface cracking due to cold temperatures is not a warrantable condition.
- Always store competition-oriented tires indoors at temperatures above 20°F. If tires have been subjected to temperatures below 20°F, they must be warmed to at least 50°F for 24 hours before using or installing. If using unheated storage, tires should be removed from the vehicle and deflated to half the normal air pressure. Before use, tires must be inspected for signs of cracking and returned to normal air pressure.

For more information or service regarding NEXEN TIRE, please contact your nearest authorized NEXEN TIRE dealer.

Nexen warranty portal warranty assistance link:  
[service.nexentireonline.com](http://service.nexentireonline.com)

(Please use this link for any customer warranty assistance needed)

# NEXEN TIRE

### NEXEN TIRE AMERICA INC.

4014 Wheatley Road, Richfield, OH 44286

#### Toll-Free Technical Support Number

1-800-57-NEXEN (63936) / 1-866-70-NEXEN (63936)

Fax: 1-909-781-6590 / 1-909-923-3991

REGISTER YOUR TIRES AT:

[NexenTireUSA.com/tire-registration](http://NexenTireUSA.com/tire-registration)